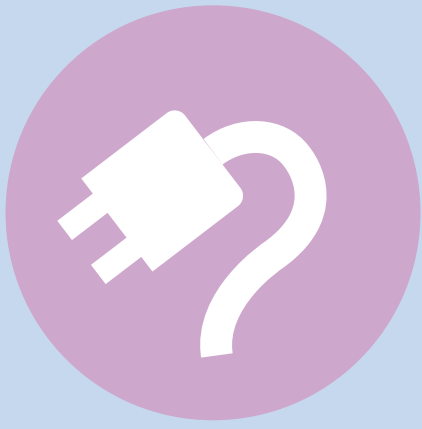


# PECO's System



1.6 million electric customers



More than 500,000 natural gas customers



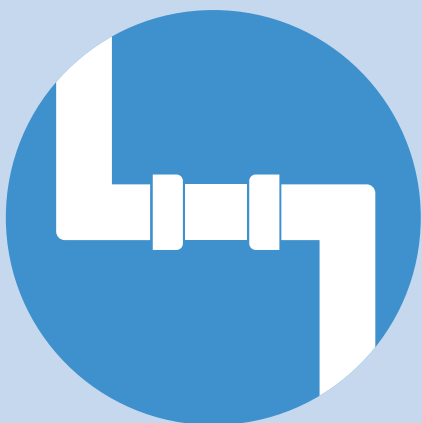
Serving Bucks, Chester, Delaware, Montgomery, Philadelphia and York Counties



Employing about 2,400 people in the region



- 390,098 poles
- 21,914 miles of wire
- 171,980 transformers



Operate and maintain more than 12,000 miles of natural gas lines

# Restoration Process

1

Make Areas Safe

2

Repair High Voltage Lines and Essential Facilities (e.g., electric substations)

3

Restore Critical Facilities (e.g., police and fire stations, hospitals)

4

Repair Areas of Damage to Restore Service to the Largest Number of Customers

5

Repair Damage to Localized Neighborhood Equipment

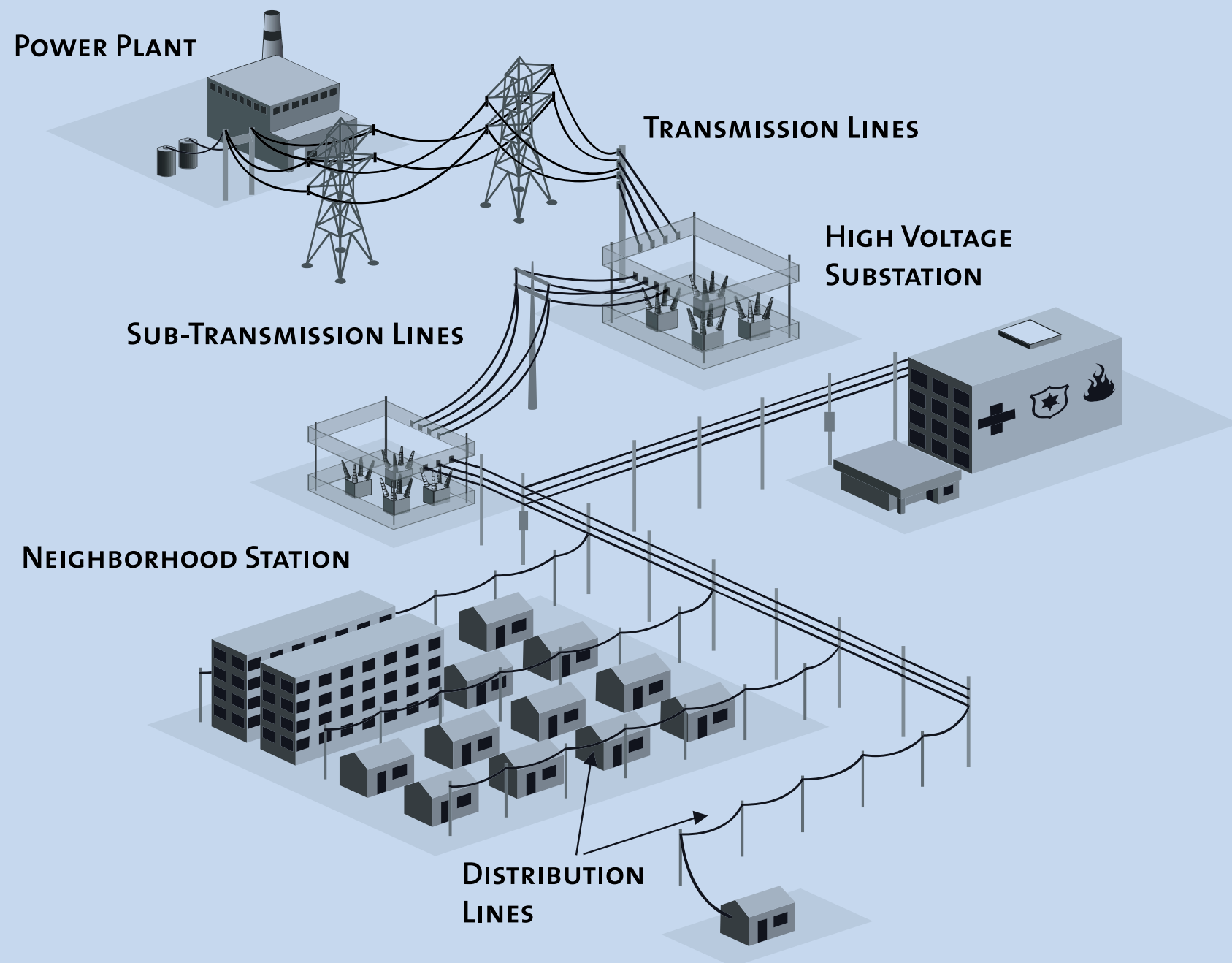
6

Repair Damage to Restore Service to Individual Customers



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# Restoration Priorities



## Nested Outages



# Keeping the Lights On & the Gas Flowing



\$500 million invested each year  
to improve electric service

Annual analysis and inspection of lines, poles  
and electrical equipment



Nearly \$90 million invested in natural  
gas system improvement projects in 2013

Maintain a rigorous maintenance  
and inspection program



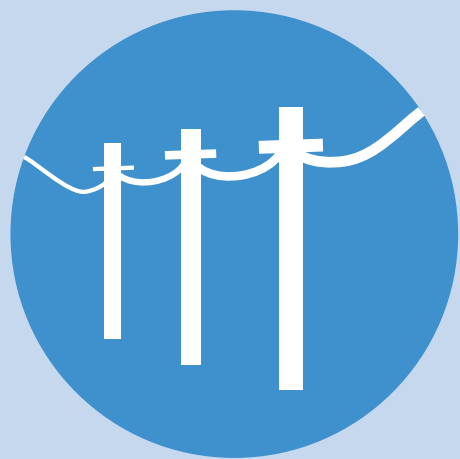
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# Keeping the Lights On

## Each Month

Inspect substations and equipment



## Each Year

Inspect 10,000 miles of aerial line, 1,884 circuits, and equipment including transformers, reclosers, capacitors, and regulators

Inspect 40,000 poles

Inspect underground equipment including transformers, manholes, and cables

Install new equipment at substations and other facilities

Increase neighborhood electric supply to ensure reliable service



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# Keeping the Lights On



\$35 million spent each year on tree pruning and other vegetation removal

Decreases number of tree-related outages by 40%

Shortens duration of outages that do occur

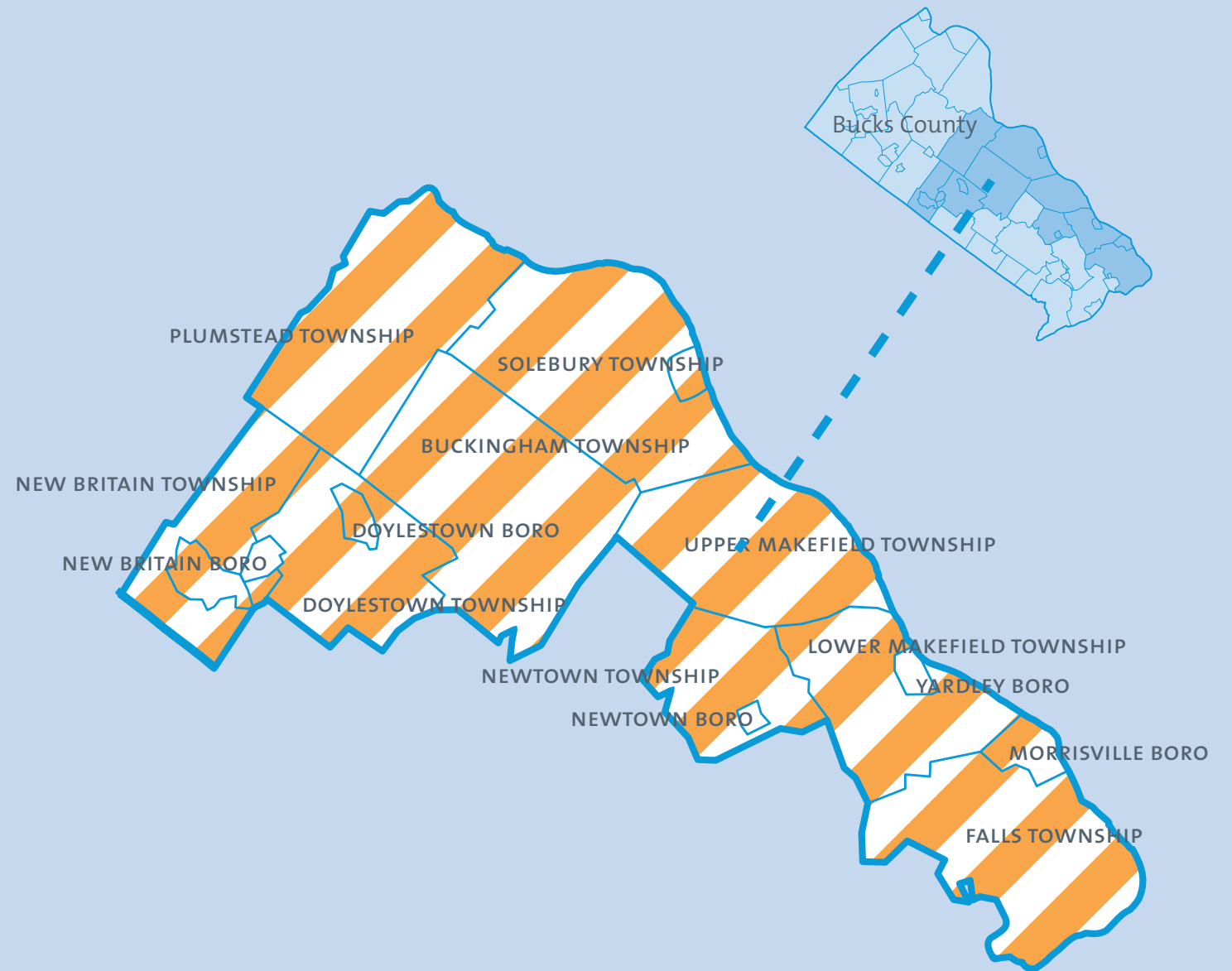




# In Your Area



2014 - 2015  
Additional Work Areas



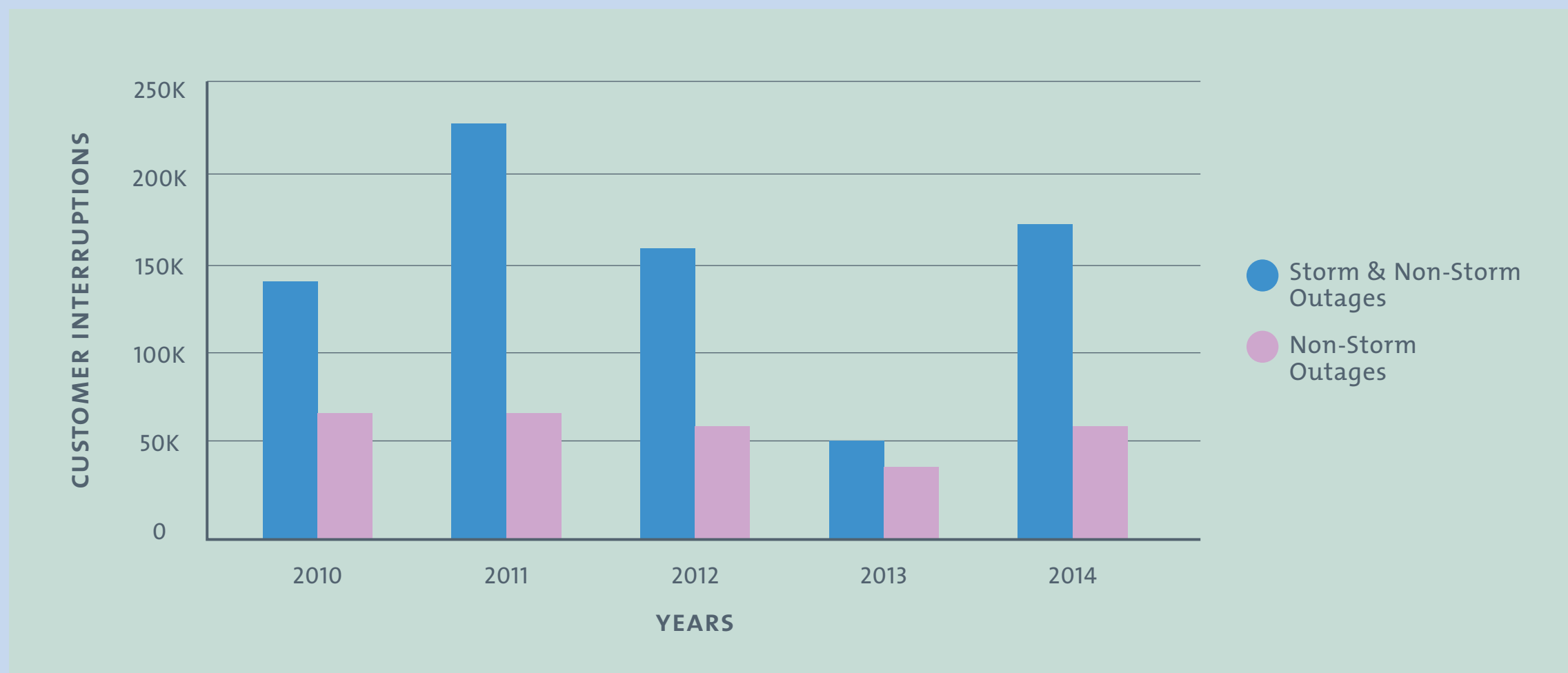
Improved Reliability,  
2015 and On

About \$10 million in projects including:

- Enhanced tree trimming and vegetation removal along more than 43 miles of aerial lines throughout the area
- 17,700 feet of new aerial wire including 8,300 feet of tree-resistant wire
- Advanced equipment and upgrades to existing devices to reduce the number of customers impacted when outages do occur
- 24 pieces of equipment to help isolate issues and restore service more quickly
- New substation transformer and enhancements to an adjacent transformer

# Reliability in Your Area

## Customer Outages, 2010–2014 YTD



Some of the most damaging storms in PECO's history occurred during the last 5 years:



2014: Stormiest year in PECO history  
which included 3 major storm events

For the first time in history, PECO has experienced more than 2 major storms (impacting more than 10% of customer population) in one year.

Despite these storms, PECO's ongoing system enhancement work provided record-breaking electric and natural gas reliability performance in 2013. During that year, customers experienced the fewest number of outages and least amount of time without power in the company's history, surpassing records set in 2012.

# Community Involvement

One of the region's most active corporate citizens



More than \$5 million invested this year in support of educational, arts & culture, diversity, environmental, economic development and community programs and organizations



Almost 12,000 employee volunteer hours supporting the communities we serve



PECO has contributed approximately \$850,000 through more than 170 grants to Bucks County organizations during the last five years



# Customer Tips

## Safety is Our Top Priority

- 1 Stay away from downed power lines or damaged electric equipment
- 2 Always assume lines and equipment are energized
- 3 Check on family, friends and neighbors
- 4 Always follow the manufacturers' instructions on generators and other equipment

## Report Electric & Natural Gas Emergencies



Call: 1-800-841-4141

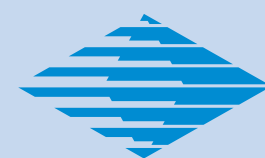


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